

Cultural
Intelligence

Relevance?



“Little Jack Horner sat in a corner, eating . . . What's a corner?”

"In a world where crossing boundaries is routine,

Harvard Business Review

CQ (*Cultural Intelligence*) becomes
a vitally important aptitude and skill."

Theology of Cultural Intelligence: Key Biblical Verses

Ephesians 6:12

1 Peter 3 : 15–16a;

How and Why we speak:

Colossians 4: 5–6;

Galatians 6: 10;

2 Corinthians 5: 20;

2 Timothy 2: 24–26;

Does your identity include aspects of your culture ?

As an image-bearer of God (Imago Dei), . . .

is your (cultural) identity included or excluded?

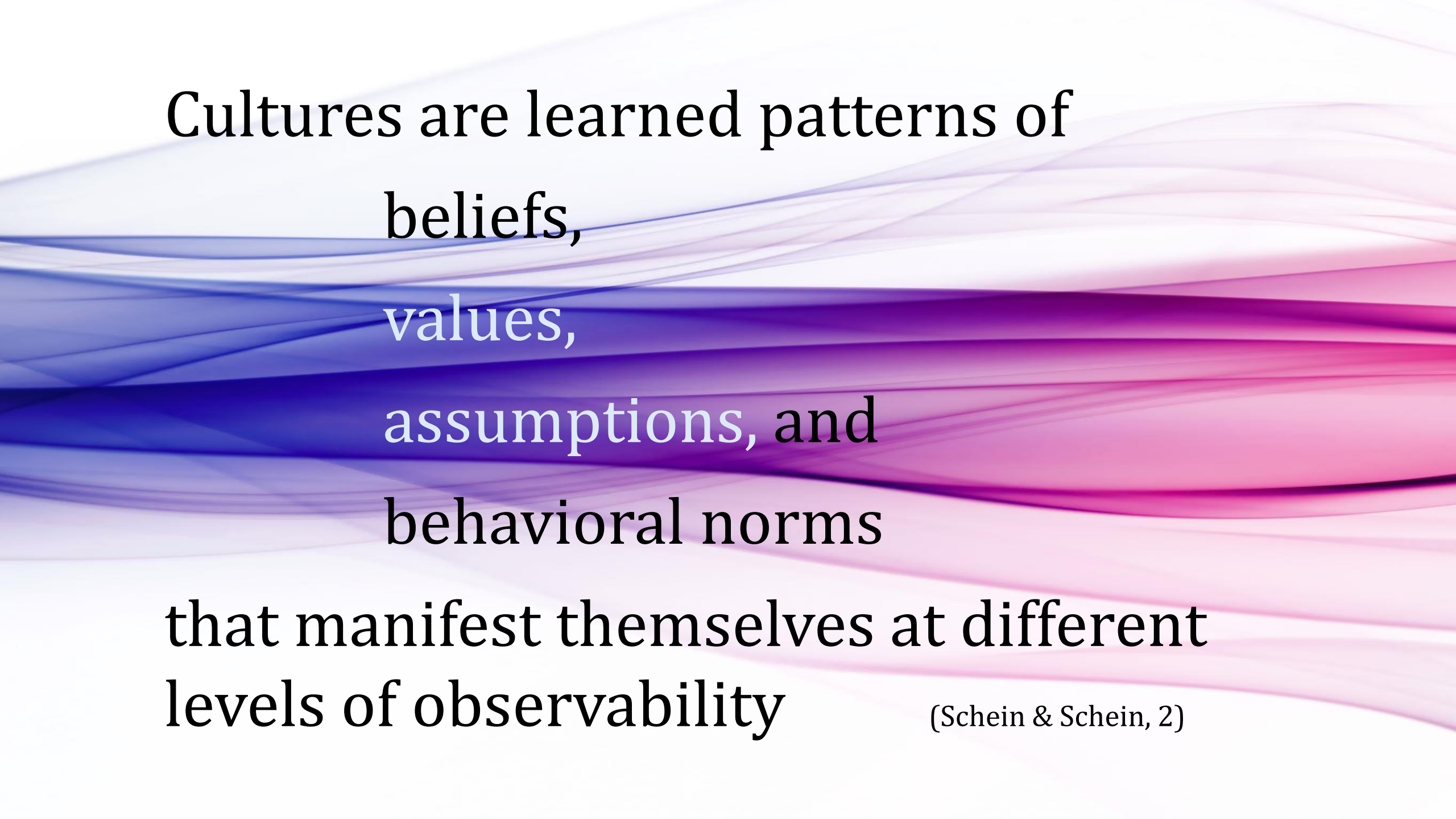
Key Biblical Verses

Ethnic (cultural) Issues: Acts 6:1

Solution: 7 men of good repute, full of the Spirit and wisdom;

1 Corinthians 9:20-21 > all things to all people?

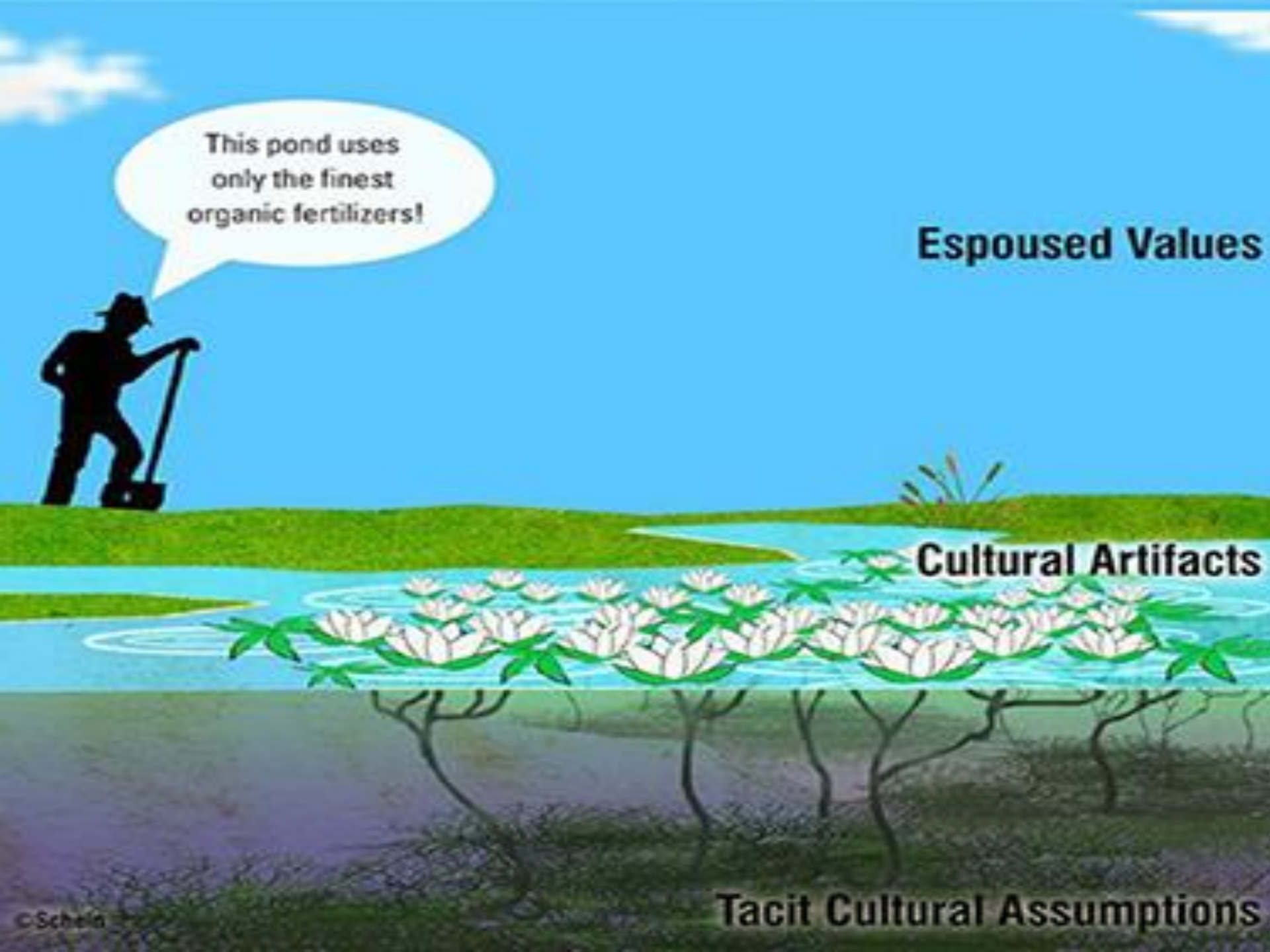
*Revelation 7:9 > from every nation, from *all* tribes and peoples and languages, standing before the throne and before the Lamb,*



Cultures are learned patterns of
beliefs,
values,
assumptions, and
behavioral norms

that manifest themselves at different
levels of observability

(Schein & Schein, 2)



This pond uses only the finest organic fertilizers!

Espoused Values

Cultural Artifacts

Tacit Cultural Assumptions

Espoused Values

Cultural Artifacts

Tacit Cultural Assumptions

CQ Drive: the curiosity and motivation needed.

CQ DRIVE



Your level of interest, persistence, and confidence during multicultural interactions.

CQ KNOWLEDGE



Your understanding about how cultures are similar and different.

CQ Knowledge: understanding the kinds of differences that describes one group versus the next, without stereotyping.

(David Livermore)

CQ ACTION



Your ability to adapt when relating and working in multicultural contexts.

CQ Action: being able to adapt behavior as required.

CQ STRATEGY



Your awareness and ability to plan for multicultural interactions.

CQ Strategy: learning how to plan effectively in light of cultural differences.

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